


GOVT. E.V. POST GRADUATE COLLEGE, KORBA
DIST - KORBA (C.G.)

2.5.2 —

The college ensures that examination-related grievances are handled through a structured, transparent, time-bound, and efficient mechanism. Key highlights of this process include:

1. **Empowered Department Heads:** Heads of departments are authorized to address and resolve grievances related to internal examinations. They coordinate with the examination committee, chaired by the Principal, to address issues like discrepancies in question patterns or marks allocation.
2. **Efficient Communication and Support:** Faculty members maintain a good rapport with students, fostering open communication. This allows students to raise concerns or ask questions related to examinations without hesitation.
3. **Marking and Results:** Internal examination marks are calculated by both clerical staff and faculty members, ensuring accuracy. Students are given adequate time to prepare for class tests, and once results are declared, they can raise grievances with the head of the department or institution.
4. **University-led Final Examinations:** The annual and semester-end examinations are conducted by Atal Bihari Vajpayee University, Bilaspur. Students dissatisfied with their marks can apply for paper reviews or file RTI applications upon payment of a prescribed fee.
5. **Student Assistance for Review:** The college actively supports students in filing review applications. The Principal advocates for student concerns with university authorities, particularly regarding evaluation patterns or delays in result publication.
6. **Parental Involvement:** Parent-teacher meetings provide a platform for parents to share concerns or suggestions about their wards' examination-related matters.

This comprehensive approach ensures that student and parent grievances are addressed effectively while maintaining the integrity and transparency of the examination process.


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